

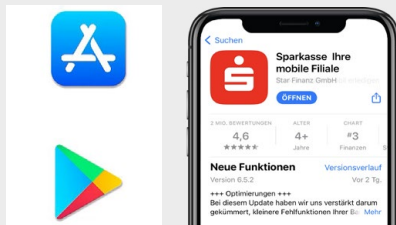
Page 1 Setting up the Sparkasse app

You need

- A savings bank account that is activated for online banking



- 1 Download the Sparkasse app from the App Store or from the Google Play Store.



- 2 In order to connect your account to the app, open the Sparkasse app and click on „Ich habe bereits ein Konto“. Then, agree to the conditions.



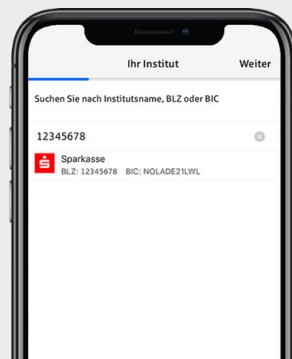
- 3 Generate a password and confirm it. The password must consist of at least 8 characters (including numbers, letters, and a special character).



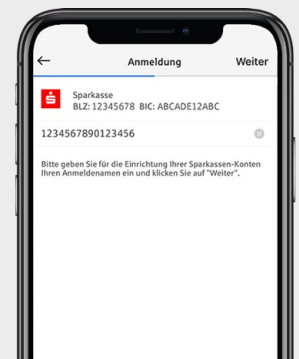
- 4 In the next step, you can decide whether you would like to unlock the app with the aid of a biometric feature or the password. Confirm your choice as appropriate.



- 5 Select your savings bank by entering the name of the institution or the bank routing code.

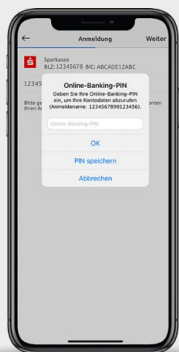


- 6 Now, enter your login name (or legitimization ID).



Page 2 Setting up the Sparkasse app

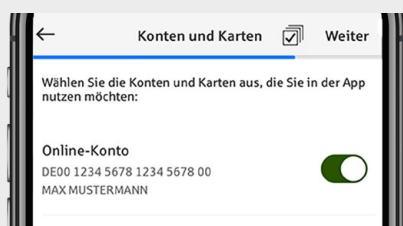
- 7** After this, you will be asked to enter your on-line banking PIN. Now, click on OK. If you would like to save your PIN for calling up current activity in the app, select „PIN speichern“.



- 8** After this, your authorization process (e.g. pushTAN) will be displayed and the accounts and cards that can be used in the app.



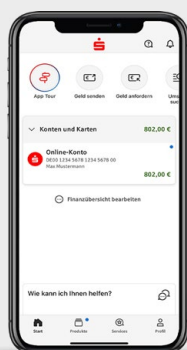
- 9** Confirm by clicking on „Weiter“.



- 10** Now, activate the displayed functions and allow the Sparkasse app to send you notifications in the next step.



- 11** The app has now been set up successfully, and you can use all functions related to online banking.



www.sparkasse-bielefeld.de/app